

New NGTC Student Email Addresses



Q – What is the format for my new student email?

A – If the old address was `imastudent11@eagle-space.northgatech.edu` the new one will be `imastudent11@my.northgatech.edu`.

Q – What happens with my password?

A – You will have a new password based on your birthdate in this format: `MMDDYYNgtc`
For example, if you were born on November 13, 1996, you would have an initial password of `111396Ngtc`.

Q – What happens with my old email address and emails?

A – You can still check your old email for an undetermined amount of time at this point, but at some point in the future, the old emails will not be accessible. Students will receive notification when this occurs.

Q – Will I have to check both email accounts?

A – For about 4 weeks during the transition period it is recommended that you check both accounts to avoid missing important communication.

Q – How will I log in to the computers on campus?

A – You will use your part of the email address to the left of the `@` character for your username. In the above example the student would log in with the username of `imastudent11` and password of `111396Ngtc`.

Q – What will I do if I have a special circumstance where I need a generic logon?

A – There are some limited situations where generic logons are required. Examples include the libraries, testing labs, new student advisement computers, and a few others. If you have a need for a generic logon please email `braper@northgatech.edu` with an explanation of your need so it can be considered.

Q – I already sign in with my own username. How will my login change?

At the beginning of summer term, all students will have a **new NGTC email address**. Along with email, the new accounts will be used to log in to computers across campus.

A – If you are in a program where you already have individual accounts, you should see no change in the way to log in to the school computers. The only change you will experience is that official school emails will start going to the new email account.

Q – When will I be able to log in using my new account?

A – Today! All currently registered and accepted students have been uploaded to the school domain and to Office 365. Newly admitted students will be uploaded nightly.

Q – What happens when my password expires?

A – Good news! Your password should never expire. If you want to change your password, either change it by pressing `CTRL-ALT-DEL` on a school computer and selecting Change Password, or change it on the Office 365 website.

Q – What happens when the student forgets their password?

A – At this time they will need to request a password reset. The contacts for resetting passwords are to be determined, but several people will be trained to do this. Eventually we will have a module in place for the students to reset their own passwords using security questions they configure themselves.

Q – Where can I find answers to more questions not listed here?

A – You can email questions to `braper@northgatech.edu`. They will either be answered right away or compiled for the faculty meeting on 4/25/17. All employees are welcome to attend the meeting to learn more.

If you have any additional questions, talk to your faculty advisor.