

QUALITY ENHANCEMENT PLAN

PREPARED FOR THE

SOUTHERN ASSOCIATION OF COLLEGES & SCHOOLS COMMISSION ON COLLEGES
ON-SITE REAFFIRMATION REVIEW

OCTOBER 11-13, 2022



NORTH GEORGIA TECHNICAL COLLEGE

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Executive Summary

Dream it! Do it! Graduate!, is a five-year, college-wide Quality Enhancement Plan (QEP) focusing on student success outcomes, which will benefit students across the curricula at North Georgia Technical College (NGTC) and strengthen the College's mission of workforce development. Data analysis and broad-based input informed the College's selection of graduation rate as the QEP topic, development of a centralized goal, and creation of student success outcomes.

The goal of the QEP is to increase the NGTC graduation rate ($\text{Graduation Rate} = \frac{\text{Graduates}}{\text{Graduates} + \text{Non-Graduate Leavers}}$) of students attaining certificates, diplomas, and degrees over a five-year period by 10% compared to the baseline year (AY21 = 64.1%). To achieve this goal, the following student success outcomes were created and designed: 1) 85% of all new students will complete the Wolf Pack Program – Stage I; 2) 25% of dual enrolled students will complete a minimum of one certificate as a dually enrolled student (AY21=6.9%); 3) 10% increase in the number of individual awards processed, a minimum of 1,525 awards, in comparison to the baseline year (AY21=1,386); and 4) decrease in non-graduate leavers to 15% or less of total enrollment (AY21=22%).

Faculty and staff representatives researched best practices and reviewed scholarly literature to create a framework for the QEP. The focused strategies are the Wolf Pack Program (three stages), Technology, and Faculty/Staff Development. Implementation of the QEP includes developing an appreciative advisement model, reassessing intake procedures, faculty and staff development, and improvement in student support services and engagement across NGTC. The plan for enhancing the College's graduation rate includes a timeline of actions, an organizational structure sufficient for implementation and sustainability of the QEP process, and a comprehensive evaluation plan for assessing achievement. The College possesses the capability for the initiation, implementation, and completion of the QEP including sufficient human, financial, and physical resources. The approximate cost of the planning, implementation, and operation up to the five-year impact report is \$2,500,000 ([Appendix A](#)). By focusing on student graduation rate, the NGTC faculty, staff, and students hope that the QEP transforms the campus culture to improve overall quality and effectiveness of student success.